

Invitation for Bids (IFB)

June 11th, 2021

Republic of Moldova

Moldova Health Transformation Project

Development of additional functionalities of the Automated Primary Health Care Information System (SIA AMP) and its interoperability with other information systems

Credit No. IDA 54690, IDA 54700

IFB Number: MD-MHLSP-222262-GO-RFB

1. This Invitation for Bids (IFB) follows the General Procurement Notice (GPN) for this project that appeared in UNDB online on *July 11, 2014*.
2. The *Republic of Moldova* has received a credit from the International Development Association toward the cost of *Moldova Health Transformation Project*, and it intends to apply part of the proceeds of this *credit* to payments under the agreement(s) resulting from this IFB No: ***MD-MHLSP-222262-GO-RFB***.
3. The *Ministry of Health, Labor and Social Protection of the Republic of Moldova (MHLSP)* serves as the implementing agency for the project and now invites sealed bids from eligible Bidders for ***Procurement of the Information System “Development of additional functionalities of the Automated Primary Health Care Information System (SIA AMP) and its interoperability with other information systems”***.
4. Bidding will be conducted using the International Competitive Bidding (ICB) procedures specified in the *World Bank’s ‘Guidelines: Procurement of Goods, Works and Non-Consulting Services under IBRD Loans and IDA Credits and Grants by World Bank Borrowers,’ dated January 2011 and revised July 2014*, and is open to all Bidders eligible as defined in these Guidelines, that meet the following minimum qualification criteria:
 - (a) The Bidder shall furnish documentary evidence that it meets the following financial requirements:
 - The average annual turnover of the Bidder should be not less than ***350.000 USD***.

or equivalent, for the most recent three (3) years (2018, 2019, 2020) and this turnover must have been derived solely through the provision of Information Technology (IT) Systems and services. Where the Bidder is a Joint Venture the sum of all Partners' average turnover amounts may be used. Also, where the Bidder is a Joint Venture the Partner in charge must have had an average annual turnover equivalent to at least half of the amount required for the most recent three (3) years (2018, 2019, 2020), whereas the other partners shall have not less than fifteen percent (15%) of the total requirement.

The Bidder should provide audited financial statements and balance sheets for the last three complete financial years demonstrating the soundness of the Bidder’s financial position and demonstrating that it has the financial resources necessary to handle the requirements of the proposed Contract.

- (b) Experience and technical capacity:

The Bidder shall furnish documentary evidence (including information about the completed contracts and contact information of clients from whom the references could be taken or whom the Purchaser may, when necessary, visit to familiarize themselves with the systems put into operation by the Bidder) to demonstrate that it meets the following experience requirements:

Qualification requirements for Bidders are:

- The Bidder should have been in operation for at least seven (7) years with main part of its business being the development of information systems
- The Bidder should have demonstrated experience in conducting projects similar size and complexity developing/implementing web applications using web based technologies proven by at least two (2) contracts with the development/implementation phase finalized, or ongoing in the last five (5) years. For ongoing projects, copies of acceptance documents of the entire software solution shall be provided
- The Bidder should have at least one of projects implemented in the field of healthcare (primary healthcare, or hospital healthcare) with at least 1000 users. The Bidder will provide evidences regarding implementation of one project, its complexity and number of users.
- The Bidder will demonstrate ability to implement and train a big amount of users. The Bidder will demonstrate evidences of training over 300 users within one project.

- The Bidder should have demonstrated experience in software development/implementation using waterfall/agile software development principles would be an asset. This shall be demonstrated by presenting documentary evidence.
- The Bidder should have demonstrated experience in using required technology stack.
- The Bidder should demonstrate the availability of at least 20 employees involved in IT projects development and implementation within the Bidding Company or Joint Venture.

(c) Staff qualification

The Bidder project team must include at least the following staff qualifications:

- The Team Leader with at least 3 years proven tracked experience in team/project management using waterfall/agile development approach and at least 3 successfully implemented projects related IT development and implementation systems;
 - At least four certified technical staff in the proposed solution with experience in computer science, software development and installation of at least two (2) similar information systems from which one in the field of health care;
 - The proposed trainer(s) must have experience in conducting training sessions for end-users and IT specialists in at least 2 similar projects, in writing technical and end-user documentation and experience in implementation of medical IT solutions.
5. Interested eligible Bidders may obtain further information from **Ministry of Health, Labor and Social Protection of the Republic of Moldova (MHLSP)** and inspect the bidding documents at the address given below⁷ from **09:00 to 17:00 hours**.
- A pre-bid meeting which potential Bidders may attend will be held on **June 17th, 2021**.
6. A complete set of bidding documents in **English** may be obtained by interested Bidders on the submission of a written application to the address below.
7. Bids must be delivered to the address below at or before **14:00 local time on July 27th, 2021**. Late bids will be rejected. Bids will be opened in the presence of Bidders' representatives who choose to attend at the address below at **14:30 local time on July 27th, 2021**.
- Bids **need** to be secured **by a Bid-Securing Declaration**.
8. The attention of prospective Bidders is drawn to (i) the fact that they will be required to certify in their bids that all software is either covered by a valid license or was produced by the Bidder and (ii) that violations are considered fraud, which can result in ineligibility to be awarded World Bank-financed contracts.

Ministry of Health, Labor and Social Protection

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